

Your Guide to the

You have a choice about the way you can receive your health care!

Washington Medicaid Integration Partnership (WMIP)



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If it is hard for you to read or understand this guide, please call us at 1 (800) 562-3022 to ask for help. You can ask for this guide in:

- 1) Larger print
- 2) An alternative format

The TTY/TDD line is 1 (800) 848-5429 only for people who have trouble with hearing or speech (your phone must be equipped to use this line).

You can ask for this guide in other languages.



1-800-562-3022

본 책자를 한국어로 일수하시려면 1-800-562-3022 로 연락하십시오.

ເພື່ອໃຫ້ໄດ້ປຶ້ນຄູ່ມືນີ້ເປັນພາສາລາວ, ກະຣຸນາໂທຫາເລກ 1**-800-562-3022**.

Mướn có tập sách này bằng Tiếng Việt, xin gọi số 1-800-562-3022.

Para obtener una copia de este folleto en español llame al 1-800-562-3022.

ដើម្បីបានទទួលស្បូវភេវត្តចនេះជាភាសាខ្មែរមួយច្បាច់, សូមទូរស័ព្ទទៅ 1-800-562-3022 ។

Звоните по телефону 1-800-562-3022 для получения этого буклета на русском.

如需中文版的手冊,讀電:1-800-562-3022。

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- The **TTY/TDD line is 1-800-848-5429** only for people who have trouble with hearing or speech (your phone must be equipped to use this line.)
- Go to our website at http://fortress.wa.gov/dshs/maa/MIP

Calls to these numbers are free, we'll be glad to help you!



You have a choice about the way you can receive your health care

What is WMIP?

WMIP is a health care program offered by DSHS in Snohomish County. WMIP is "integrated." That means DSHS has put different pieces of health care into one program to help take care of you. Medical care, medicine, drug and alcohol treatment, mental health and long-term care services are all part of WMIP. In WMIP, you always have a Primary Care Provider (PCP) you can see for your health care.

Do you have to be in WMIP?

WMIP is a voluntary program. Even if you enroll in WMIP, you can change your mind and disenroll at any time. Call DSHS at 1-800-562-3022 or mail in the form on page 21.

How will you choose?

You need to think about what you want and choose what is right for you. Some things you should think about:

- 1) If you do not have a doctor or other health care provider, you may want to be in WMIP. Molina Healthcare of Washington, Inc. (Molina) will make sure you have a health care provider.
- 2) If you use many doctors, therapists, counselors and caregivers, you may want to be in WMIP. Molina will assign someone to be your care coordinator. That person will help coordinate your care with all of your doctors. See page 8 for more about a Care Coordinator.
- 3) If you have health problems like diabetes, asthma, or heart problems, you may want to be in WMIP. Molina has a disease management program that will help you take care of yourself. Molina and your doctor will make sure you get the medicine you need to treat your disease.

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What if there are doctors, nurses, or counselors you want to keep in WMIP?

If you have doctors or other health care providers you already see and you want to keep them, call:

- 1) Molina at 1-800-869-7165 Monday through Friday 7:30 5:30 and ask if your doctors are part of WMIP. **Or;**
- 2) DSHS at 1-800-562-3022 Monday through Friday, 7 am to 6 pm and ask if your doctors are part of WMIP. **Or;**
- 3) The office staff who works with your doctors, nurses or counselors and ask if your doctors are part of WMIP. Or;
- 4) Your doctors, nurses or counselors.

If your doctor, nurse or counselor is already working with Molina, fill out the form on page 25. If you let Molina know who your doctor is, they will assign you to that doctor.



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How do you get health care from Molina?

When you are in WMIP, you will get a Molina member handbook that will tell you how to get your health care. Molina will send you an ID card and a member handbook. You need to show Molina's ID card and your Medical ID card (the one you get each month from DSHS) each time you get health care. For more on Molina, see page 7.

What is a Primary Care Provider (PCP)?

You will go to one doctor, nurse or physician's assistant who works with Molina for most or all of your care. This person is called your Primary Care Provider or PCP. Your PCP can be a doctor, nurse practitioner, or physician assistant. If you need care from a specialist or other health care provider, your PCP will help you get it. If you need to find a PCP, call Molina and they will help you pick a PCP near where you live. Or you may send in the form on page 27.

What if you need to see a specialist?

You need a referral from your PCP to see a specialist or other health care provider. A referral means you need to get permission from your PCP and Molina before you see a specialist. You need to ask your PCP for a referral. If you need a referral and you get the care without one, you can be billed for the care. That means neither DSHS nor Molina will pay for it.

Can you go to any doctor or hospital that you want if you join WMIP?

When you get your health care through WMIP, you need to go to doctors and other health care providers who work with Molina. The hospitals you use will depend on which hospitals your doctors use. Call Molina if you want to know more.

What if you need dental care?

If you need dental care, you will continue to get it the same way you do now.

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What if you need long-term care?

When you are enrolled in WMIP, your Molina care coordinator will ask about your need for long-term care services. If you have been getting long-term care services from DSHS in the past, Molina will work with you and your state case manager to get you the long-term care services you need and are eligible for. If you have not gotten long-term care services in the past, your Molina care coordinator will work with you and a state case manager to do a functional eligibility assessment. The state case manager will make sure you are functionally eligible for long-term care services. Your Molina care coordinator will work with you to set up the services. For more about long-term care services, see page 16.

Do you have to pay for your health care?

Usually not... DSHS covers more services than most private insurance. DSHS does not cover all health care, however. If you get a service that is not covered, you might have to pay. See pages 9, 10, and 11 for more about what is covered. If you ask for a service that is not covered, you need to agree to pay for the service before you get it. Your PCP can help you with this choice. If you do get a bill for a service you believe is covered, please call 1-800-562-3022.

If you are getting long-term care services and paying for part of your care, you will still owe that money even if you join WMIP. This is called "participation or room and board." The Home and Community Services Division of DSHS figures out what you owe by looking at your income and the other things you own. They will tell you if you must pay for part of your care and how to pay it.

There are no co-pays in WMIP.

What if you are not happy with Molina?

Call Molina to let them know why you are not happy. They will help you make a complaint (or grievance) if you feel you need to.

If Molina does not fix the problem, you can ask for a WMIP fair hearing from DSHS. Molina has more about fair hearings in the Molina member handbook.

You can disensell from Molina at anytime and get your health care the way you do now (which is called Fee-for-Service). You do not need a reason.

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What if you have private insurance?

If you already have medical insurance that is not Medicare or Medicaid, you have to make a choice. You cannot have WMIP and your private insurance at the same time. If you get enrolled in WMIP and want to keep private insurance, please call 1-800-562-3022 and disenroll from WMIP.

What if you need Disease Management?

If you join WMIP and need disease management, Molina will put you on their health management program. Your care coordinator will help with your health care for:

(1) Asthma

(4) Diabetes

(2) Heart problems

(5) End Stage Renal Disease

(3) Chronic Obstructive Pulmonary Disease (COPD)

What if you have both Medicare and Medicaid?

Being in WMIP does not change your Medicare benefits. Molina Healthcare and DSHS will help you get your Medicare and Medicaid benefits, just like you do now. This is called Coordination of Benefits.

In January 2006, Molina Healthcare became a Medicare Advantage-Special Needs Plan. If you have both Medicare and Medicaid benefits, you may want to join Molina's Medicare plan. Both sets of benefits can be better coordinated if you belong to both WMIP and Molina's Medicare plan. You also do not have to be in a different Prescription Drug Plan (PDP). Molina's Medicare plan will include your Prescription Drug Plan (PDP) coverage.

If you want to join Molina's Medicare Plan, please call 1-800-869-7165. Molina will be glad to help you enroll if you are eligible.

If you join Molina's Medicare Plan, you cannot be in a different Medicare Managed Care plan. You would need to disenroll from that plan to join Molina's Medicare plan. Molina can answer your questions about this if you call 1-800-869-7165.

If you decide to keep your other Medicare Managed Care plan, please call 1-800-862-3022 and let DSHS know. We will also disenroll you from WMIP.

You can be in WMIP and Prescription Drug Plan (PDP).

The Social Security Administration will keep you updated on the changes they are making for Medicare. You can also go to the Federal web site at http://www.medicare.gov/medicarereform/default.asp for more information on the Medicare Modernization Act.

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At Molina Healthcare of Washington Inc. (Molina Healthcare), we care about keeping you well! Here are some of the extra services and programs Molina Healthcare offers WMIP members:

Services

- A Primary Care Provider (PCP) to coordinate your health care
- A care coordinator who can help you with your health care issues
- A health assessment. If you complete your assessment you can receive a \$5 gift card
- A care plan you and your family help create
- Access to a free 24 hour nurse line
- Health management programs which can help you manage your disease

Health Management Programs

- breathe with easesm asthma program
- Healthy Living with Diabetessm program
- Chronic Obstructive Pulmonary Disease program
- Cardiovascular program
- End-Stage Renal Disease program
- Free and Clear® stop smoking program
- Reminders for preventive health care visits
- Health Education
- Programs for pregnant members

The disease management and health education programs are not classes. Molina sends you items to help you manage your health and/or your disease. We also send you newsletters with preventive care guidelines and facts about good health.

Call Member Services at 1-800-869-7165 if you have questions about:



- What doctors or providers contract with Molina Healthcare
- Your health benefits (what is paid for)
- The above programs
- Interpreters
- Molina Healthcare

Call us at 1-800-869-7165, Monday through Friday, 7:30 a.m. to 5:30 p.m. The TTY/TDD number (for people who have trouble with hearing or speech) is 1-877-665-4629. You can also contact us at www.molinahealthcare.com/washington.

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You have a choice about the way you can receive your health care

What is a care coordinator?

A Molina Care Coordinator will help you get the health care you need. If you enroll in WMIP, you will have a Care Coordinator. Your Care Coordinator's job is to work with all your health care needs and be on your team. Your Care Coordinator will call you after you are enrolled in WMIP to help coordinate your care.

Your Care Coordinator will:

- 1) Talk with your case managers, doctors, and your pharmacists;
- 2) Ask questions to find out what kind of health care you need;
- 3) Use tools to help decide if you are high risk and need more help right away;
- **4)** Write a care plan (or treatment plan) with you. To write the care plan the coordinator will need to know:
 - If you need more visits to the doctor;
 - If you have problems getting medical care or if you need mental health treatment, long-term care services, or alcohol and drug treatment;
 - What kind of medicine you are taking;
 - If you have any cultural needs;
 - If you need someone who speaks your language.
- 5) Work with your family to help you make good health care choices;
- 6) Tell you about good health care and conduct;
- 7) Help you find the services you need, even if the service is covered by another part of DSHS.



What benefits and services will you get?

You get the same benefits and services in WMIP that you get in Fee for Service. But there are some extra services in WMIP. They are in bold. Call Molina's Member Services if you want to know more.

- 24-hour toll-free nurse advice line
- Ambulance
- Blood and blood products
- Care Coordination
- Care Plan (or treatment plan)
- Chemical Dependency Outpatient Treatment
- Dialysis
- Disease Management
- Eye exams
- Family planning
- Health education for diabetes and heart disease
- Home health and hospice care
- Hospital care (including Emergency room, inpatient, and outpatient services)
- Immunizations (shots)
- Lab and X-ray services
- Long-term care services including, but not limited to:
 - Adult day care
 - Adult day health
 - Environmental modifications/Assistive technology
 - Home health care
 - Nurse delegation
 - Personal care services
 - Personal emergency response system (PERS)
 - Self-directed care

- Home-delivered meals
- Adult Familly Homes
- Boarding Homes:
 - ~ Adult Residential Care
 - ~ Enhanced Adult Residential Care
 - ~ Assisted Living
 - ~ Nursing Facilities
- Maternity care and women's health care
- Medical supplies & equipment
- Office visits
- Mental Health treatment, both in-patient and out-patient services
 - Psychological testing, evaluation and diagnosis - once every 12 months
 - Medication management through your PCP no visit limit
 - Clubhouse
 - Respite
 - Supported Employment
- Oxygen/Respiratory therapy
- Pharmacy/Medicine You can ask for a list of medicine from Molina.
- Physical, occupational, & speech therapy
- Smoking cessation
- Specialty care
- Surgery in a hospital or in an ambulatory surgery center
- Tissue and organ transplants
- Urgent care

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You have a choice about the way you can receive your health care

Some benefits are covered by Molina and by other state agencies

You can get these benefits and services from Molina or you can go to a local health department or family planning clinic to receive the services.

- Family Planning services and birth control
- HIV and AIDS testing
- Immunizations
- Sexually-transmitted disease treatment and follow-up care

- TB screening and follow-up care
- Women, Infants, and Children (WIC) program

Note: the WIC program is only available from the local health department

Some benefits are ONLY covered by your DSHS Medical ID card and not by Molina

These benefits and services are covered by DSHS. Molina will not pay for these services. You use your DSHS Medical ID card to get these services and find a health care provider who will take your Medical ID card for payment. Some of these services are available to you through your local community mental health center, health department or family planning clinic.

- Dental care with limited orthodontics
- Eyeglasses and fitting services
- Genetic counseling (prenatal only)
- Hearing aids
- Interpreter services for medical visits
- Involuntary Crisis services
- First Steps Services such as Maternity Support Services and Infant Case Management

- Neurodevelopmental services at DSHS approved centers
- Residential Chemical Dependency Treatment
- Transportation to and from medical appointments other than Ambulance
- Voluntary pregnancy terminations

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Some benefits are NOT covered by DSHS or Molina

Benefits and services listed below are NOT covered by Molina or by DSHS. If you get any of these services you may have to pay for them yourself. Call Molina's Member Services or the DSHS helpline for more information.

- Court-ordered services
- Diagnosis and treatment of infertility, impotence, and sexual dysfunction
- Experimental and Investigational Treatment or Services
- Immunizations for international travel
- Medical exams for Social Security Disability benefits
- Medical services while in jail

- Orthoptic (eye training) care for eye conditions
- Personal comfort items
- Physical exams needed for employment, insurance, or licensing
- Plastic surgery for cosmetic reasons
- Reversal of voluntary surgical sterilizations



If you have a question about a benefit or service not listed here, call 1-800-562-3022.

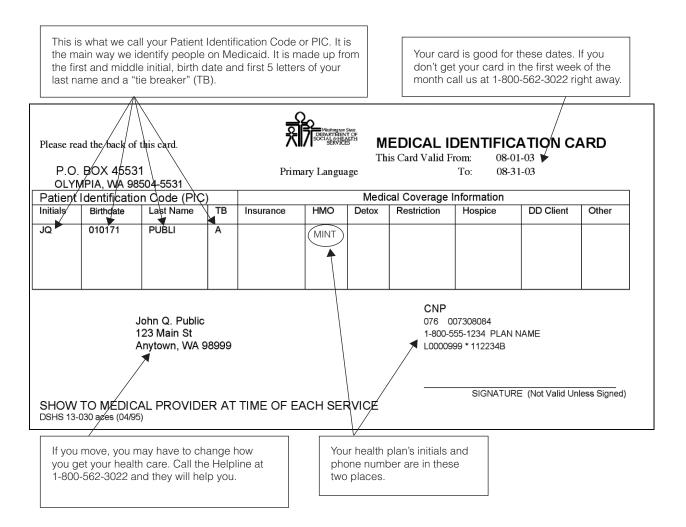
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You have a choice about the way you can receive your health care

Your DSHS Medical ID Card

Everybody on Medical Assistance gets a green and white DSHS Medical ID card (or coupon). A card is sent to you each month. Your Medical ID card tells doctors and other health care providers what health care benefits you can get. Please check every month to make sure it is correct. For example, make sure your name and address are correct and the health plan you get care from is right. If you are in WMIP, it should say MINT (for Molina Integration) in the HMO column. You will need to show your Medical ID card every time you get health care or services and when you get your medicine.



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Your Health Plan ID Card

If you are enrolled in WMIP, you will also get an ID card from Molina. You will need both your DSHS Medical ID card and your Molina ID card for health care appointments, long-term care services, medicine, drug and alcohol treatment and mental health services. If you need care before you get your card from Molina, call 1-800-869-7165.

Molina Healthcare ID Card Sample

| Molina Healthcare of Washington, Inc. | Molina Healthcare of Washington, Inc. PO Box 1469 Bothell, WA 98041 Member Services: 1(800)869-7165 |
|---|---|
| Patient Name: ID#: Birth Date: Program: (4) | (3) _{PIC#:} |
| PCP Name: PCP Location: PCP Phone: PCP Eff: | |

Key to Molina Healthcare ID Card

- 1) Molina Healthcare address and Member services phone number
- 2) Patient Information
- 3) PIC (Patient Identification Code)
- 4) This section will say Washington Medicaid Integration Partnership (WMIP).
- 5) This area tells you your PCP's name, clinic, phone number, and the date you got that PCP.

Note:

Listed on the back is the Pharmacy BIN number and the 24-Hour Nurse Advice Line phone number for you to get advice on health care from registered nurses - 1 (800) 564-8329.

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What if you need drug or alcohol treatment?

Talk with your PCP or care coordinator if you think you might need drug or alcohol treatment. Your PCP or your care coordinator will ask you questions to help figure out if you need treatment. You need to answer their questions as best as you can so they will know how to help you.

You can schedule outpatient chemical dependency treatment services if you need them, which includes individual and group therapy treatment sessions.

If you need more help like alcohol or drug detoxification, your PCP and care coordinator will make sure you get it.

Sometimes you might need to go to residential treatment. This means you would live in a treatment home while you get the help you need. Your outpatient chemical dependency treatment agency will refer you to residential treatment if you need it.

How can you get this kind of help?

You may make the choice yourself or you and your PCP may decide it would be helpful for you to get drug or alcohol treatment. Your care coordinator will help you get what you need and be sure you know where to go for services. You may also go to a chemical dependency treatment provider who works with Molina without getting a referral (permission) from your PCP.

Who provides drug or alcohol treatment services?

Molina works with chemical dependency treatment agencies in your area to provide chemical dependency treatment.

Is my treatment confidential?

All details about drug or alcohol treatment are confidential. It may not be shared unless you say it can be shared. Sometimes you need to make sure other people like your PCP, care coordinator and case managers know if you have a problem with alcohol or drugs because they can work as a team to help. If that is the case, you will be asked to sign a form that says your details can be shared.

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What if you need mental health care?

If you think you need mental health services, talk to your Care Coordinator or your PCP.

What does mental health care include?

- Individual therapy
- Case Management
- Family Treatment
- Group therapy
- Supported employment
- Mental Health Clubhouse

- Medication evaluation, prescription and managment
- And more... ask your care coordinator about other kinds of services

What if I need crisis services?

If there is a life-threatening emergency, please dial 911. If you have a mental health crisis you can call the Care Crisis Line at **1-800-584-3578** any time day or night.

What if I need to be in the hospital for my mental illness?

Psychiatric hospital services are part of WMIP. You can get this kind of help at no cost to you, but you have to get a referral to go to a psychiatric hospital before you go. If you think you need this kind of care, talk to your mental health care provider, your PCP, or your Molina Care Coordinator. They will help you.

Can I keep my mental health provider if I join WMIP?

Molina will work hard to contract with your provider. You may call Molina to find out if your mental health provider is on their list. Or you can ask your mental health provider if they are working with Molina for WMIP. Some of the mental health treatment centers that are working with Molina are Compass Health, Catholic Community Services, Sea-Mar and Bridgeways.

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You have a choice about the way you can receive your health care

What if you need long-term care services?

Molina will work with DSHS to make sure you get the long-term care services you need and are eligible for.

What are long-term care services?

Long-term care services include things like:

- A care coordinator who will help you with the daily coordination of getting you the care you need and want;
- Personal care services you get in your home;
- Residential services like Adult Family Home, Boarding Homes, and Nursing Facility Services;
- Home-Delivered Meals;
- Adult Day Services;
- Modifications such as wheelchair ramps to your home;
- Nursing Services, etc.

Can I keep my long-term care providers in WMIP?

To keep your same long-term care providers in WMIP, Molina must have a contract with them. To find out if Molina has a contract with your provider, ask Molina or ask your provider. Even if Molina doesn't have a contract in place with your provider, they may be able to get a temporary agreement while they get a contract in place. You may also pick from other providers that Molina works with.



Can I keep my DSHS/AAA case manager in WMIP?

Your DSHS/AAA case manager will continue to do your yearly assessments to determine eligibility and may do an assessment if you have a change in your health.

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What happens if you need help right away because of a health crisis:

- 1) If there is a life threatening emergency **call 911**.
- 2) For chemical dependency crises, call the crisis line at 1-800-562-1240.
- 3) For mental health crises, call the crisis line at 1-800-584-3578.
- **4)** Or you can call Molina's 24-hour nurse line at **1-800-564-8329**.

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What if you are a member of a federally recognized American Indian Tribe or are Alaskan Native?

If you are a federally recognized American Indian, Alaskan Native or if you are eligible for Indian Health Services (IHS) you have three choices:

- 1) You can get your health care from in a Tribal clinic or health center that is run by a tribe, Indian Health Services, or an urban Indian Organization.
- 2) You can get your health care from the health care providers who work with Molina. You must enroll in WMIP to get your health care from Molina.
- 3) Or, you can go to any doctor or other provider who takes your medical ID card. This is called fee-for-service or "open coupon." Before you decide, it's a good idea to call the doctors and other health care providers you want to use to be sure they will take you as a fee-for-service patient (that they will accept your medical ID card).

Call to tell us which of the three choices you want

If you are American Indian, Alaskan Native or eligible for Indian Health services, please call us at 1-800-562-3022 and tell us which of these three choices you want.

What happens if you enroll in WMIP and then decide to go back with your tribal clinic or fee-for-service?

Call DSHS at 1-800-562-3022. You will not have to wait to switch back over to your tribal clinic or fee-for-service providers; OR

Go to your tribal clinic and let them know. They have a form they can use to get you out of WMIP at any time.

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Mail-In Forms

You can send these forms to DSHS for free. They all have business reply addresses on the back. Please cut out the form, refold it so the business reply address is on the outside and send it to us. You don't need to put a stamp on the form.

1) Disenrollment Form (13-736)

If you do not want to be enrolled in Molina Healthcare and do not want to call DSHS, you may fill out the form on page 21 and mail it to DSHS. You need to send in the form right away, so that we can take you out of WMIP.

2) Enrollment Form (13-740)

If you are not enrolled in WMIP and would like to be enrolled, you may fill out the form on page 23 and mail it to DSHS. If you fill out the form, you don't need to call the DSHS toll-free line to enroll.

3) Do you have a doctor or Primary Care Provider (PCP) you want to keep? (13-748)

Many of the doctors and PCPs in Snohomish County are signed up to work with Molina. If you have a PCP or doctor that is already working with Molina, you may send in this form and ask to keep your doctor for WMIP. Fill out the form on page 25 and mail it to DSHS.

4) Do you need to find a PCP?

If you don't have a doctor, nurse or physician's assistant, you can send in the form on page 27 and find out who is working with Molina. DSHS will mail you a list of PCPs who are in Snohomish County and who will take you as a WMIP patient if you pick them. This can be easier than trying to find a PCP on your own. If you don't want to wait for the list, call Molina and they will help you find a PCP for WMIP.

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cut along this line

Washington Medicaid Integration Partnership

Exemption/Disenrollment Request



| I am happy with the way I receive my health care now and do not want to be in the Washington Medicaid Integration Partnership (WMIP) Project. |
|---|
| My name is: |
| My PIC, Case, or Assistance Unit Number: |
| My Date of Birth: |
| My Social Security Number: |
| Please check here if you are currently enrolled in Molina Integration (look for the letters "MINT" on your Medical ID Card) and you have had NO services (doctor visits, emergency room, etc.) this month. Please check here if you are currently enrolled in Molina Integration ("MINT" on your |
| Medical ID Card) and you have had SOME services (doctor visits, emergency room, etc.) this month. |
| Your signature: |
| Date: |
| Refold the form with the business reply address on the outside and send it to us. (No postage is needed). Cut along this line |

DSHS 13-736 (09/2004) - TRANSLATED

21



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FIRST-CLASS MAIL

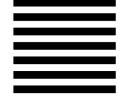
PERMIT NO. 256

OLYMPIA WA

POSTAGE WILL BE PAID BY ADDRESSEE

DEPARTMENT OF SOCIAL & HEALTH SVCS WMIP PO BOX 45505 OLYMPIA WA 98599-5505

NO POSTAGE NECESSARY IF MAILED IN THE UNITED STATES



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06-0355 WMIP Book 22-1070.indd 24 7/25/06 12:01:34 PM



Sign-up form

For the Washington Medicaid Integration Partnership (WMIP)

If you sign-up by phone you do not have to fill out this form!
Call 1-800-562-3022 right away!
(TTY/TDD users only, call 1-800-848-5429)

Fill in the information in the box below. You can find your case number on your Medical ID card, right under the CNP initials.

| CASE NUMBER | | |
|-------------|-------|----------|
| NAME | | |
| ADDRESS | | |
| CITY | STATE | ZIP CODE |

Easy as 1-2-3!

| 1. | Call and enroll in WMIP for managed care or fill out this form. You will be enrolled in Molina Heathcare of Washington, Inc., (Molina Healthcare) for your health care services if you are eligible for WMIP. |
|----|---|
| | |

| list as PCP must have a contra | to use as your Primary Care Provider (PCP). The doctor y act with Molina Healthcare. If you are not sure, call your docto with Molina Healthcare for WMIP. |
|---|--|
| Name of PCP you want: | |
| ☐ I have no PCP. | |
| | |
| | |
| Are you pregnant or having su | rgery soon? |
| Are you pregnant or having sur ☐ Pregnant? <i>Due Date:</i> | • • |
| | |
| ☐ Pregnant? | |

☐ Yes Please list your medical condition or health care need(s):

Let us know your choice.

Please list them:

problems, or heart disease?



If you don't want to fill out this form call us toll-free at 1-800-562-3022

Monday through Friday 7:00 a.m. to 6:00 p.m.

Do you have other doctors, nurses, counselors or case managers you want to keep for WMIP?

TTY/TDD users call 711 or 1-800-848-5429

Or, refold the form with the Business Reply on the outside and send it back to us (no stamp needed). Or, fax the form to 360-725-2144

DSHS 13-740 (12/2004)



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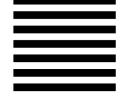
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Do you have doctors you want to use if you enroll in WMIP?

When you are enrolled in Molina Healthcare, you will get most of your care from a health care provider called a Primary Care Provider or PCP. This PCP will have a contract with Molina Healthcare.

We want to know if you already have a PCP who works with Molina Healthcare. If you have a PCP you want to use, please write your PCP's name and city below. Fold the form with the business reply address on the outside and mail to us. No postage is needed. Molina Healthcare will check to see if that PCP has a contract and is able to see you.

If you do not have a PCP or want to check if your PCP works with Molina, please call Molina Healthcare Member Services at 1-800-869-7165. They can help you.

| | MY INFOR | RMATION | | |
|--------------------------------------|---------------|------------|------------------------|--|
| NAME: | | | | |
| PIC NUMBER | DATE OF BIRTH | | SOCIAL SECURITY NUMBER | |
| | MY PCP'S IN | FORMATION | | |
| PCP'S NAME | | PCP'S CITY | | |
| I am a current patient: (please chec | ck one) | Yes | ☐ No | |
| YOUR SIGNATURE | | | DATE | |

25



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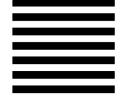
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Do you need to find a Primary Care Provider (PCP)?

When you are in managed care, you get most or all of your care from a health care provider who is called your PCP.

To know more about PCP's:

- 1) Call Molina at 1 (800) 869-7165. This is the fastest way.
- 2) Cut this page out and send in this reply to get a list of PCP's who contract with Molina in Snohomish county.

If you choose to send in this form, do it right away. Refold the form with the business reply address on the outside and send it to us. (No postage is needed).

| Address: | | Apt |
|------------------|--------|-----------|
| City: | State: | Zip Code: |
| elephone Number: | | |





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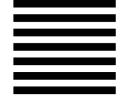
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